



### **WildBlue Optimizer for Mac Users**

WildBlue has released a new version of its Optimizer software tool for people who use **Mac OS X 10.4 or higher**. Loading the Optimizer is important, because the Web pages that you visit will frequently load quicker and save you time. (This is ONLY for Mac users! Do not load this if you are a PC user.)

#### **Please follow these instructions for using the new WildBlue Optimizer:**

1. Download the WildBlue Optimizer by clicking <http://www.trueband.net/optimizer>.
2. Choose nrtc\_MAC.zip. When the pop-up box appears, click on Save to save it to your PC hard drive or desktop. Do not click Open.
3. Hit Close once it says "Download Complete."
4. Close all Internet browser windows. (If you do not close them all, the WildBlue Optimizer will not install properly.)
5. Double click on nrtc/windows zip file folder.
6. Once the folder is open, look to the left and click on Extract All Files.
7. Follow the prompts to extract the files (Next, Next, Finish).
8. Double click on NRTC.exe and hit Run.
9. Follow the prompts and it will open a "readme" file, which describes the Optimizer settings.
10. Once you read this, you can close the files and you're done.
11. Enjoy surfing the Web again!

WildBlue strongly recommends that you **download and install the Apple Broadband Tuner** in addition to running this Optimizer. The Tuner will increase the performance of your system over the WildBlue network. To obtain the Apple utility, copy and paste this link into your Internet browser:

<http://www.apple.com/support/downloads/broadbandtuner10.html>.

**Please note:** If you are using the Mac's AirPort wireless technology for network connectivity, then you should NOT install the Apple Broadband Tuner.

**If you use Firefox as your Web browser on your Mac, please take these extra steps:**

1. Enter about:config in the URL field of the Firefox browser.
2. Scroll down to the "network" parameters.
3. If "network.http.pipelining" is set to "false", double-click on this value to set it to "true".
4. If "network.http.proxy.pipelining" is set to false, double-click on this value to set it to "true".
5. Select "Firefox" on the top menu and pick the "Preferences" item.
6. Click on the "Advanced" option and then click the "Network" tab.
7. Click on the Connection "Settings" button.
8. Select "Automatic proxy configuration URL."
9. Enter: <http://wpad.wildblue.com/wpad.dat> into the text box.
10. Click "OK" to complete the setup and "OK" again to exit the menu.

If you have any questions or difficulties, please contact Tech Support at 888-817-6873.

Thank you

Your Hartelco WildBlue Team